

## **LONDON BOROUGH OF HAMMERSMITH & FULHAM**

**Report to:** Cllr Chevoppe-Verdier, Cabinet Member for Public Realm

**Date:** 09/10/2025

**Subject:** Tidy Streets – Commercial Waste Time Banding for Uxbridge Road and King Street

**Report of:** Mark Raisbeck, Director of Public Realm

**Report author:** Annie Baker, Assistant Director Street Environmental Services

**Responsible Director:** Bram Kainth, Executive Director of Place

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### **SUMMARY**

This report sets out a recommendation to undertake consultation in relation to the establishment of time banded collections for businesses that are based in two major high streets in the borough. The aim of time banding is to ensure a cleaner, pleasanter and more accessible street environment. If, following consultation, it is decided to proceed, time banding regulations will create specific time slots throughout any given 24-hour period, when businesses can present their waste and recycling bags out on the public highway for collection.

These proposals would be applicable to King Street and Uxbridge Road and prevent businesses from putting out bags any time of the day. The report sets out the details of how time banding could work in practice and outlines plans for consultation. Further time banding measures in other locations across the borough may be considered in the future.

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### **RECOMMENDATIONS**

1. To agree to undertake a consultation including the businesses and waste collectors operating in King Street and Uxbridge Road about the introduction of specific time bands for waste collections in these streets
  2. To delegate authority to the Executive Director of Place, in consultation with the Cabinet Member for Public Realm, to consider the outcome of the consultation, to decide whether to proceed to implement time band arrangements and if it is decided to do so to finalise the time band arrangements adopt the necessary regulations and proceed to implementation of the scheme.
  3. To award a contract to the preferred supplier detailed in Exempt Appendix 1 to undertake the proposed consultation, for the cost also detailed in Exempt Appendix 1.
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**Wards Affected:** Wormholt, White City, Wendell Park, Coningham, Shepherd's Bush Green, Ravenscourt, Hammersmith Broadway

Our Values	Summary of how this report aligns to the <a href="#">H&amp;F Corporate Plan</a> and the H&F Values
Building shared prosperity	The proposals will help to keep the streets as clean and accessible as possible, enhancing the experience of businesses' customers and encouraging increase volumes of footfall and potentially more custom
Creating a compassionate and inclusive council	The proposals will limit the time that businesses' waste is present in sacks on these streets, improving accessibility for disabled residents
Doing things with local residents, not to them	The Council will consult on the proposed times for the time banded limits to ensure that the proposals work well for everyone, including local businesses
Being ruthlessly financially efficient	Keeping our streets as clean and accessible as possible can help the local economy to thrive and may reduce costs for extra cleaning associated with split open sacks
Taking pride in H&F	The proposed measures will help keep our streets looking their best, particularly as busy times so that everyone can take pride in the local environment
Rising to the challenge of the climate and ecological emergency	The limited time that waste sacks will be left out on streets will decrease the risk of litter from split bags which may otherwise be a hazard to wildlife and the wider environment

## Financial Impact

The cost and funding for the proposed consultation for time banded collections is detailed in Exempt Appendix 1 (including details of the preferred supplier to undertake the proposed consultation). The total consultation cost is expected to be funded from existing waste service revenue budgets.

No assessment has been carried out on potential fine income for time banded waste collections as this is a new project with no historical data or precedent to draw from. Additionally, fines are proposed with the primary aim of encouraging compliant behaviours. Any fine income will be reinvested in the cost of undertaking the waste and recycling collection and disposal services.

*Giles Batchelor, Finance Manager (Place), 14<sup>th</sup> July 2025*  
*Kellie Gooch, Head of Finance (Place), 16 September 2025*  
*Verified by James Newman 7<sup>th</sup> October 2025*

## Legal Implications

The Council has the power to implement arrangements for time banding under s47 of the Environmental Protection Act 1990 as amended insofar as it relates to London by the London Local Authorities Act 2007.

The Council should consult with those who are likely to be affected and take their views into account in deciding whether to continue with the proposal and if so, whether it needs to be modified to take account of any comments/representations made by the consultees.

If the Council does introduce time banding, non-compliance with the Council's requirements is punishable by service of a Fixed Penalty Notice of £ 110 or by a criminal prosecution where a maximum fine of £ 1,000 can be imposed.

Further legal advice will be provided following the consultation process.

*Glen Egan Assistant Director of Legal Services 1 September 2025*

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## Background Papers Used in Preparing This Report

None

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## DETAILED ANALYSIS

### Proposals and Analysis of Options

1. King Street and Uxbridge Road are highly valued and essential parts of the borough's economy and amenity for local residents, being very busy high streets with many regular users, visitors and businesses operating alongside busy traffic corridors. The cleanliness and accessibility of these streets is a critical factor in supporting growth of our local economy and access to local facilities for our residents and visitors from further afield.
2. Due to the built nature of the King Street and Uxbridge Road, the majority of businesses present their waste and recycling on the public highway in bags to await collection. The Council's Commercial Waste Service provides collections for many businesses, and there are numerous other private waste collection companies that also service the businesses in the London Borough of Hammersmith and Fulham.
3. There is currently no governance for when bags can be placed out for collection, and this can result in streets having bags present at any time of the day, evening or night. Where there are a high number of restaurants, cafes, and takeaways, this can also have a negative impact on the pavements due to leakages from waste contained within the bags.
4. Time banding will create specific timed windows where businesses can place their waste and recycling out for collection. Residents living on these streets are already advised to place their waste out on their specific collection days. It is

therefore not proposed to include households in this scheme at this stage. This will be kept under review; however experience elsewhere has found it unnecessary to include residential properties in the time banded scheme. Three timed slots will be spread over a 24-hour period across the two streets.

5. Placing waste and recycling on the public highway outside of these timed windows, would be an offence and result in the serving of a penalty notice on the business responsible.
6. In regard to the fine level, at the time writing, the current level 3 fine amount is £110 and £1,000 upon conviction, with fines permissible for issue by the Law Enforcement Team.
7. The proposed locations and associated timed windows for businesses to place out their bags are set out in Table 1.

**Table 1:** Time band proposals for King Street and Uxbridge Road

	Morning		Afternoon		Night	
	Presented	Collected	Presented	Collected	Presented	Collected
King Street	5.45am-6.45am	6.45am-7.45am	4.45pm-5.15pm	5.15pm-6.15pm	9.45pm-10.45pm	10.45pm-11.45pm
Uxbridge Road	6.15am-7.15am	7.15am-8.15am	5.15pm-5.45pm	5.45pm-6.15pm	10.15pm-11.15pm	11.15pm-12.15am

8. The time bands in Table 1 are a proposed as a starting point for consultation with the businesses and waste collectors operating in King Street and Uxbridge Road. The bands have been chosen with a view to
  - when businesses of different types will be able to present waste (ie during hours when they are staffed), hence the three different bands to accommodate different types of business operation.
  - the cleanliness, appearance and accessibility of the public realm, therefore keeping the bands relatively narrow to minimise the amount of time waste may be sitting on pavements
  - the ability of commercial waste collectors to provide a service to businesses in King Street and Uxbridge Road, keeping the bands wide enough to allow for a level of flexibility given that collection vehicles will travel through busy London traffic to reach the collections, for example.
9. These two busy streets have been selected in the first instance to respond to particular concerns raised by local residents and because they are two of the streets with the highest levels of fly-tipping in the borough. The impact of the measures will be monitored and may provide a model for an approach that could be used in other parts of the borough if successful.

## Reasons for Decision

10. The decision to implement commercial waste time banding is to reduce the amount of visible waste on the streets in our town centres. This will benefit everyone, including the businesses, as it makes these streets a more pleasant and accessible place to be.
11. Whilst it is accepted that the placing of bags of waste out for collection is a necessity, an unregulated situation whereby bags can be present at any point during a 24 hour period, is not conducive to having the cleanest, best maintained streets in London nor to providing pleasant and accessible spaces for local residents, customers of local businesses and other visitors to our high streets.
12. The Council is able to use powers available to it to introduce time banded collections of waste and recycling from designated business premises in the borough.

### **Equality Implications**

13. An EqIA is included as **Appendix 2** accompanying this report.
14. The Council will consult with affected businesses with respect to these proposals to seek their views on whether the scheme should proceed and check if any negative impacts are anticipated. If there are anticipated negative impacts, then if the scheme proceeds, further consideration will be given as to how these can be overcome. There are benefits to all in having tidier streets including those with protected characteristics, and in particular a more controlled approach to waste sacks placed on busy high streets may improve accessibility for disabled residents.
15. An Equality Impact Assessment will be completed as part of the final decision and will include consideration of feedback from the consultation process.

### **Risk Management Implications**

16. This initiative does not incur any significant risks

*Jules Binney, Risk and Assurance Manager, 11<sup>th</sup> August 2025*

### **Climate and Ecological Emergency Implications**

17. Where similar schemes have been successfully delivered in other areas or local authorities there have been environmental benefits around cleaner streets and improved public amenity, and a more accessible and safer public realm. The outcomes will result in less litter and plastic pollution getting into the local environment and local waterways via drainage gullies benefiting biodiversity and ecosystems. It will also encourage higher levels of walking and wheeling in these key high streets reducing the need to use a private car and enabling a shift to sustainable modes of travel.
18. There are also expected to be air quality benefits arising from limiting the times that large collection vehicles can operate in the affected areas and avoiding

busier peak hours with queuing traffic. Officers will continue to monitor the collections closely and seek to optimise the collection rounds conducted by the council in order to see if emissions arising from collection services can be reduced.

*Ben Kennedy, Senior Service Manager (Climate & Transport), 05 August 2025*

## **Consultation**

19. If the recommendations of this report are agreed, the proposals including the timings for the time bands will go through public consultation and the details disseminated widely to those with a vested interest.
20. An online public consultation through Have Your Say will run for four weeks, with an anticipated start date in late October 2025, with a view to enabling a decision regarding implementation later in 2025 or early 2026.
21. In addition, details of the proposals will be sent in writing to the following
  - All businesses operating on King Street and Uxbridge Road
  - Hammersmith BID
  - All known private waste collection companies that operate in the borough
  - The Inclusive Environment Disabled Residents Team

## **LIST OF APPENDICES**

*Appendix 1 – Exempt Finance Appendix*

*Appendix 2 – Equalities Impact Assessment*

